

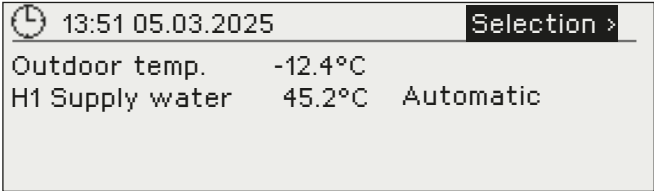
OUMAN H21

User manual Heating controller

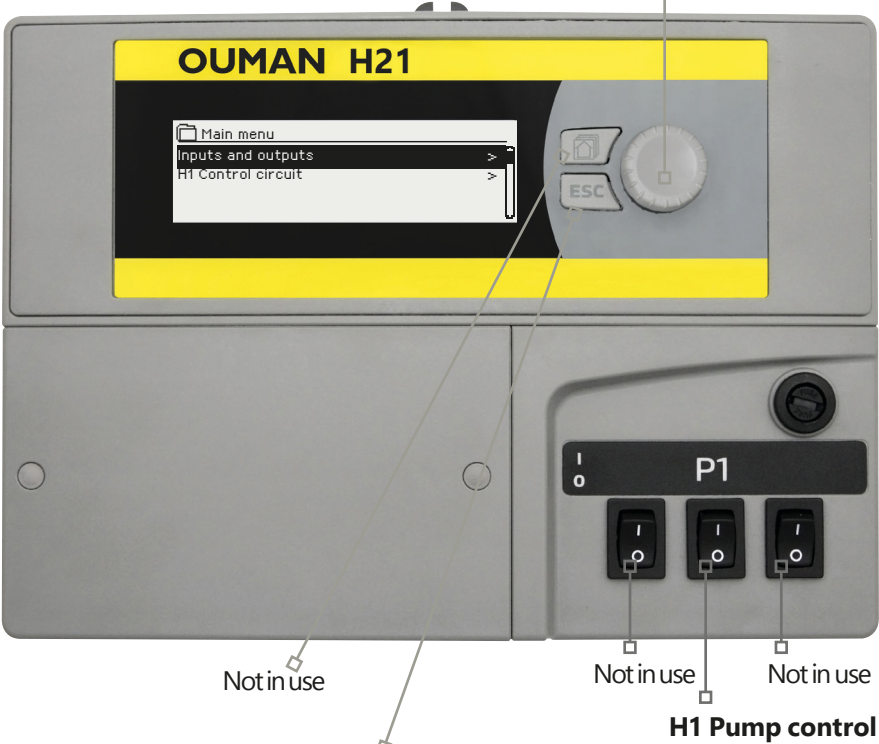
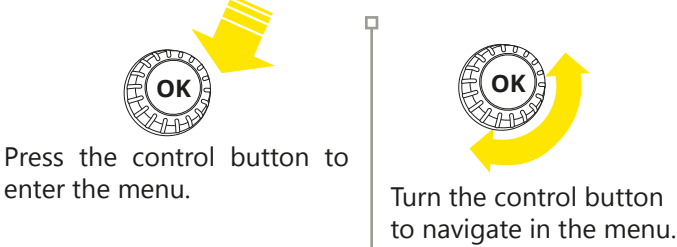


The H21 is a heat controller for 1 circuit. Wiring and configuring selections define what the controller displays on the display screen.

Basic view



Control knob and OK



ESC button

By pressing the ESC button, the controller returns to the previous menu and if you edit settings you can cancel the setpoint change.

Holding the key down for an extended period of time returns the controller to the basic mode. The display shows the basic view, the monitor dims and the keyboard locks if the locking function is in use.

CONTENTS

1 User interface	4
1.1 Basic view	4
1.2 Menu structure	5
2 Inputs and outputs	7
3 Supply water control in heating circuits	8
3.1 Info	8
3.2 Heating curve	9
3.3 Setting values	10
3.3.1 Temperature drops	10
3.3.1.1 Weekly schedule	11
3.3.1.2 Holiday schedule	12
3.3.2 Service setting values	12
3.4 Control mode	14
5 Trend logs	14
6 Alarms	15
7 System settings	18
7.1 Setting time, date and language	18
7.2 Text message (SMS) settings	19
7.3 Network settings	20
7.4 Modbus RTU slave	22
7.5 Display settings	22
7.6 Type information	22
7.7 Lock code	22
7.8 Restore settings	23
7.9 Create backup and Restore backup	23
7.10 Configuration	24
7.11 Disable/ enable alarms	24
7.12 Communication port	24
Configuration selections	25
Text messages Quick guide	27
Optional equipment	28
Connection guide	29
Product information and warranty	30
Index	31
Technical information	32

1.2 Menu structure

Basic menu

13:51 05.03.2025	Selection > ?
Outdoor temp.	-12.4°C
H1 Supply water	45.2°C Automatic

Press the control button to enter the Main menu.



Main menu

Main menu
Inputs and Outputs 1 >
H1 Control circuits 2 >
Trend logs 3 >
Alarms 4 >
System settings 5 >



Turn the control button to navigate in the menu.

Sub menus

1 INPUTS AND OUTPUTS (See more information p. 7).

Inputs and Outputs	
Home-Away- control>	
-----INPUTS-----	
Outdoor temp.	-18.2 °C >
H1 Supply	35.1 °C

2 H1 CONTROL CIRCUIT (See more information p. 8).

H1 Control circuit
H1 Info >
H1 Heating curve >
H1 Setting values >
H1 Control mode Automatic>

By pressing OK button, you can view the trend of the measurement. Sampling interval is 1 s.

3 TREND LOGS (See more information p. 15).

Trend logs
Outdoor temperature >
H1 Supply water >
H1 Return water >
H1 Room temperature >

By pressing OK button, you can view the trend log of the measurement. The sampling interval is adjustable.

4 ALARMS (See more information p. 16). If the GSM-modem (optional accessory) is connected to H21, activated alarms can be sent as SMS to mobile phone. It's possible to define 5 phone numbers and backup number where the alarms are sent.

Alarms
Alarms Enable >
Active alarms >
Acknowledge all alarms >
Alarm history >
Reset alarm history >
Alarm recipient >
General alarms >

5 SYSTEM SETTINGS (See more information p. 18).

System settings
Time 17:01 >
Date 05.03.2025 >
Daylight saving time In use >
Language English >
SMS settings >
Modbus RTU slave >
Display settings >
Type info >
Lock code Not in use >
Restore factory settings >
Restore backup >
Create backup >
Configuration >
Alarms Enable >
Communication port GSM >

By pressing OK you can change the mode of the Home/Away control from the controller.

You can define a fixed value for outdoor temperature by clicking OK-button. This should be used in sensor fault cases only!

H1 Info
According to curve 35.1 °C
Effect of temperature drop -6.0 °C
-----H1 MEASUREMENTS-----
Calculated supply water setting 29.1 °C
Supply water 29.1 °C
Outdoor temp. -12.4 °C
-----H1 ACTUATOR CONTROL-----
Control 16 %

When system works optimally, the supply water temperature is very close to the calculated supply water temperature setting value. The circuit specific info view shows the temperature measurements and the states of the actuators of the particular control circuit. (more information p.8).

H1 Heating curve
-20 = 33 °C -10 = 30 °C
0 = 27 °C +10 = 23 °C
+20 = 20 °C
Min.limit: 12 Max limit: 45

A typical heating curve for radiator heating. (More information on the heating curves see page 9.)

Room temperature setting
21.5 °C >
min:5.0 max:35.0

Setting values menu includes room temperature setting and settings related to temperature drop (weekly schedule, holiday calendar, see p. 10-14) among other settings.

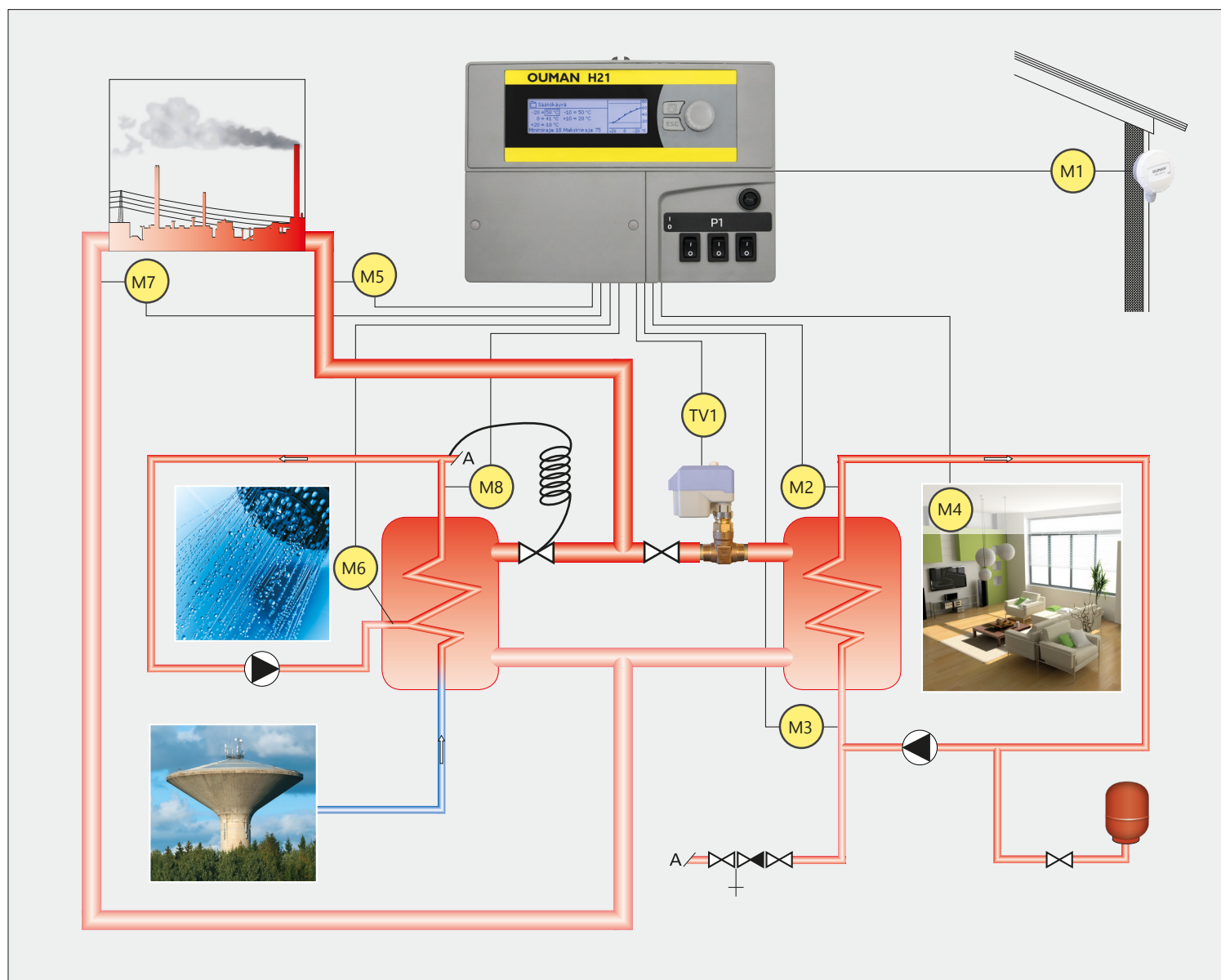
Temp.drop Weekly schedule
Monday
Tuesday
Wednesday
0 3 6 9 12 15 18 21 24

In this example, you can see a weekly temperature drop program. Temperature drop is on from 9 pm to 6 am from Monday to Friday.

Day	Time
31.03.2026	11:30 Drop On >
14.04.2026	16:00 Automatic >
Add new	>

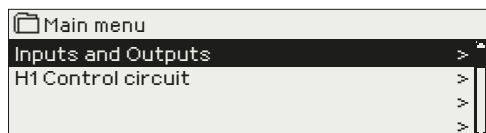
It's possible to define longer temperature drop periods with Holiday calendar. More information on page 12.

H1 Control mode
Automatic
Manual electr.
Manual mech. (voltage controlled actuator)

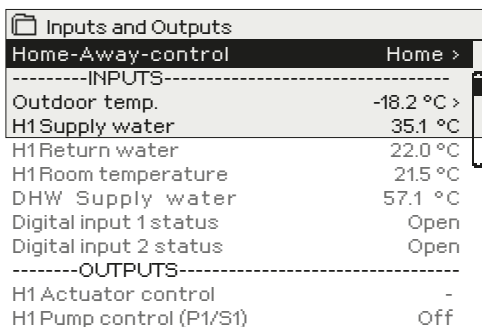


- M1 = Outdoor temp.**
- M2 = H1 Supply water**
- M3 = H1 Return water**
- TE4 = Room temperature**
- M5 = DH supply water temp.**
- M6 = Free measurement**
- M7 = DH Return water**
- M8 = DHW Supply water**
- M9 = Free measurement**
- TV1 = H1 Actuator**
- H1 Pump control**

2 INPUTS AND OUTPUTS



INPUTS AND OUTPUTS



You can see the inputs and outputs linked to the H21.

The measurement range of the temperature sensors are -50 ... +130 °C. If the sensor is not connected or is defective, the measurement value shown will be -50°C or +130 °C.

The measurements are found also from the Info menu.

INPUTS	More information
Home-Away-control 	Home-Away mode. Normally the controller is in the "Home" –mode. When you set the controller to "Away" –mode, the temperature drop will be activated. By pressing OK you can change the status of the Home/Away mode from the regulator. The mode can be changed by Home/Away-switch or by text message "Home" or "Away" when a GSM-modem (optional) is connected into the controller.
Outdoor temp. 	It's possible to set the outdoor temperature measurement to manual mode and give a fixed temperature value to it. If the sensor is defective, the controller uses automatically value 0 °C for regulation. Set the outdoor measurement to manual mode if you want to use other temperature value for control in this case.
H1 Supply water	Present temperature of water entering the heating network.
H1 Return water	Present temperature of water returning form the heating network.
H1 Room temperature	Present room temperature.
DHW Menovesi	Informative measurement
DH supply water temp.	Informative measurement
DH Return water	Informative measurement
M6 (M9) Measurement	Informative measurement
Digital input 1(2) status (DI1/ DI2)	Informative measurement
OUTPUTS	
H1 Actuator control	If voltage controlled actuator is used, the current control of the actuator is shown in the menu. By pressing OK you can change the mode of the Home/ Away control. The mode can be also changed by Home/Away-switch or by text message "Home" or "Away" when a GSM-modem (optional) is connected into the controller.
H1 Pump control (P1/S1)	The control of the pump just now.
Sum alarm	The current state of the alarm.

Key word:

INPUTS

OUTPUTS

HOME

AWAY

Inputs:
 Outdoor temp. -18.2 °C /
 H1 Supply water 35.1 °C /
 H1 Return water 22.0 °C /
 H1 Room temperature 21.5 °C /

Outputs:
 H1 = Actuator control = 25 % /
 P1 Pump control = On

Home:
 Home-Away control = Home/

If a GSM is connected to the controller, you can read measurement information form a mobile phone. (If you have a device ID, write the device ID in front of the key word, e.g., TC01 Inputs)

Send a message: Inputs

The controller sends the present measurement information to your mobile phone.

You can change Home/Away mode.

Same way send a message: Away.

The controller sends a response message, which shows, that Home/Away -control is on Away-mode. Similarly you can send a message: Home.

3 SUPPLY WATER CONTROL IN THE HEATING CIRCUITS

Main menu	
Inputs and Outputs	
H1 Control circuit	>
Trend logs	>
Alarms	>

3.1 Info

H1 Control circuit-> H1 Info

H1 Control circuit	
H1 Info	>
H1 Heating curve	>
H1 Setting values	>
H1 Control mode	Automatic >

H1 Info	
According to curve	35.1 °C
Effect of temperature drop	-6.0 °C
Calculated supply water setting	29.1 °C

Regulation of the temperature of supply water is controlled by the outdoor temperature. Use of room temperature measurements keeps room temperature more consistent.

The info shows which factors are affecting currently to the supply water temperature. The starting point is the supply water temperature according to the outdoor temperature (according to the heating curve).

When the controller is in summer function mode, the H1 info says "H1 wControl circuit in summer function mode."

In the example image, the supply water temperature according to curve is 35.1°C. Away-mode lowers the temperature 6.0 °C. As result, the calculated supply water temperature setting is 29.1°C.

Factors effecting the supply water temp.	Explanation
According to curve	Supply water temperature according to the curve at the present outdoor temp.
Effect of parallel shift	Effect of parallel shift on the supply water temperature.
Effect of temperature drop	The effect of weekly schedule, holiday calendar or Away-mode to supply water temperature. The Away-mode can be triggered from Home/Away-switch, controller's menu or SMS. If the room temperature sensor is taken in use, the temperature drop affects to room temperature.
Effect of room compensation	If measured room temperature differs from the room temp. setting, the controller corrects the supply water temperature with room compensation function.
Effect of time program	Drop in supply water temperature determined by the time program (weekly/holiday calendar).
Away -control effect	The drop in the supply water temperature determined by the away-control. The control command can come from the home/away switch, the controller or as a text message.
Return water compensation	Increase in supply water temperature due to return water compensation. When the temperature of the return water decreases to low limit alarm setting, the controller increases the supply water temperature with return water compensation function.
Min limit effect	Supply water temperature increase due to the minimum limit.
Max limit effect	Supply water temperature drop due to the maximum limit.
Calculated supply water setting	Present supply water temperature determined by the controller. All the factors are considered that affect the supply water temperature.
-----H1 MEASUREMENTS-----	
Supply water	Present measured supply water temperature.
Return water	Present measured return water temperature.
Room temperature or Room temperature from the bus	The moving average of room temperature. The controller uses this value, when calculating the room compensation demand (the delay time of room temperature measurement is adjustable, default 0.5 hours).
Delayed room temperature or Room temperature from the bus (delayed)	The moving average of room temperature. The controller uses this value, when calculating the room compensation demand (the delay time of room temperature measurement is adjustable, default 0.5 hours).
Delayed outdoor temperature or Outdoor temperature from the bus (delayed)	The moving average of outdoor temperature. In supply water control the controller uses delayed measurement as an outdoor temperature. (the delay time of outdoor temperature measurement is adjustable, default 2 hours).
Outdoor temp. or Outdoor temperature from bus	The measured outdoor temperature or outdoor temperature from the bus. Outdoor temperature data is displayed if the delayed outdoor temperature is not used in supply water control.
-----H1 ACTUATOR CONTROL-----	
Control	Current actuator control.

H1 INFO

H1 info:
 According to curve 35.1 °C/
 Effect of temperature drop
 -6.0 °C/Calculated supply water
 setting = 29.1 °C.
 ----- H1 MEASUREMENTS -----
 Supply water = 35.2 °C
 Outdoor temp.= -10.7 °C
 --- H1 ACTUATOR CONTROL-----
 Actuator control = 20 %

If the controller has a device ID in use, always write the device ID in front of the key word (example. Ou01 KEY WORDS or Ou01 ?).

Send a message: H1 Info.

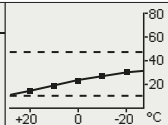
The controller sends a supply water info from the H1 heating circuit to your mobile phone that shows you the controller determined supply water temperature at the present and the factors effecting supply water control. The message also includes the measurements which are affecting the supply water control and the actuator control. The message cannot be changed or sent back to the controller.

3.2 Heating curve

H1 Control circuit-> H1 Heating curve

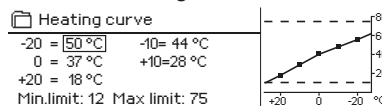
H1 Control circuit	
H1 Info	>
H1 Heating curve	>
H1 Control mode	Automatic >

The supply water temperature for different outdoor temperatures is set in heating curve settings.

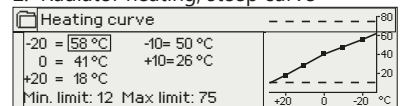
Setting	Factory setting	Explanation
<div> <div>H1 Heating curve</div> <div> -20 = 33 °C -10= 30 °C 0 = 27 °C +10=23 °C +20 = 20 °C Min.limit: 18 Max. limit: 45 </div> </div> 		you can change the regulation curve to the outdoor temperature values -20°C and +20°C as well as to three other outdoor temperatures between -20°C and +20°C. To change the outdoor temperature point, press OK for a long period of time. A floor heating curve is the factory setting.
Min. limit	12.0 °C	Minimum allowed supply water temperature. A higher minimum temperature is used in damp rooms and tiled rooms than in, e.g., rooms having a parquet floor to ensure a comfortable temperature and removal of moisture in the summer.
Max.limit	45 °C	Maximum allowed supply water temperature. If, for example, the setting of the heating curve is incorrect, the maximum limit supply water rise too hot. Still if the building has temperature-sensitive structures, we recommend using a mechanical thermostat C01A installed in the supply water pipe (see page 26 for more information).

The preset heating curves are typical average curves for the heating mode in question. The curve may need to be adjusted to suit your building. The setting should be done during the cold period and if the room compensation is in use, it should be switched off during the setting. The curve is appropriate when the room temperature is maintained constant although the outdoor temperature changes.

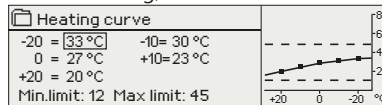
1. Radiator heating, normal



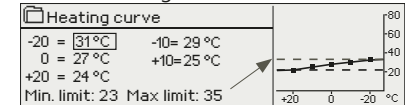
2. Radiator heating, steep curve



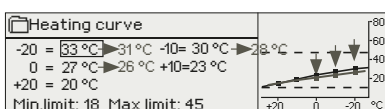
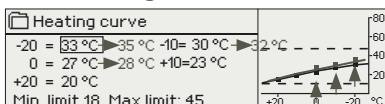
3. Floor heating, normal curve



4. Floor heating, moist rooms



Edit heating curve



If room temperature drops, make the curve steeper.

(Set higher values for supply water temperature at the outdoor temperatures -20 °C and 0 °C).

If room temperature rises, make the curve less steep.

(Set lower values for supply water temperature at the outdoor temperatures -20 °C and 0 °C).

Note! Changes influence room temperature slowly. Wait at least 24 hours before readjusting the settings. Especially in buildings with floor heating, the delays in room temperature changes are quite long. The supply water minimum limit setting ensures that pipes will not freeze. The maximum limit setting ensures that excessively hot water that could damage structures (e.g. parquet in case of floor heating) does not enter the heating system.

Key word:

H1 Heating curve

H1 Heating curve
 Suppl.w. (-20) = 50°C/
 Outd.t. 2 = -10°C/
 Suppl.w. 2 = 44°C/
 Outd.t. 3 = 0 °C/
 Suppl.w. 3 = 37°C/
 Outd.t. 4 = 10°C/
 Suppl.w. 4 = 28°C/
 Suppl.w. (+20) = 18°C/
 Minimum limit = 12°C
 Maximum limit = 75°C

H1 Heating curve
 Suppl.w. (-20) = 35°C/
 Outd.t. 2 = -10°C/
 Suppl.w. 2 = 32°C/
 Outd.t. 3 = 0 °C/
 Suppl.w. 3 = 28°C/
 Outd.t. 4 = 10°C/
 Suppl.w. 4 = 23°C/
 Suppl.w. (+20) = 20 °C
 Minimum limit = 18°C/
 Maximum limit = 42°C

Send message: H1 Heating curve

The controller sends a message showing curve settings.

You can change the supply water setting values and outdoor temperature 2, 3 and 4 setting values by replacing the setting value with a new one and sending a message back to the regulator.

H21 will make the requested changes and send a new message showing the changes made.

3.3 Setting values

H1 Control circuit	
H1 Info	>
H1 Heating curve	>
H1 Setting values	>
H1 Control mode	Automatic >

H1 Control circuit -> H1 Setting values

H1 Setting values	
Room temperature setting	21.5 °C >
Temperature drop	>
Supply water	>
Supply water	>
Room temperature setting	
21.5 °C	

The regulator has two types of setting values: those that are always visible and those than can only be changed using a service code.

Changing a setting:

- Choose the desired setting by turning the control knob.
- Press OK to go to the view where editing is possible. Change the setting.
- Press OK to accept the change.

Setting	Factory setting	Range	Explanation
Room temperature setting	21.5	5... 35 °C	Basic room temperature setting for the controller set by the user. This setting value is not visible unless room compensation is in use. Taking it into use is done from the "H1 Setting values" -> "Room temperature settings" .
Parallel shift	0	-15... 15 °C	If room temperature is continuously above or below the setting value despite the outdoor temperature, you can add a permanent compensation value to the supply water setting value.
Supply water min limit	18	5... 95 °C	Minimum allowed supply water temperature. A higher minimum temperature is used in damp rooms and tiled rooms than in, e.g., rooms having a parquet floor to ensure a comfortable temperature and removal of moisture in the summer.
Supply water max limit	45	5... 95 °C	Maximum allowed supply water temperature. The maximum limit prevents the temp. in the heating circuit from rising too high, preventing damage to pipes and surface materials.
Summer function outd. limit	19	10... 35°C	Summer function outdoor temperature limit. When the measured outdoor temperature exceeds the outdoor temperature limit of the summer function, the valve will be closed. When the summer function is active, the control mode is "Summer stop" in basic view. The summer function is switched off, when the temperature drops 1,0 °C under summer function outdoor temperature limit. (Commissioning, Service settings -> Other settings, see p.13).

3.3.1 Temperature drop

H1 Control circuit -> H1 Setting values -> Temperature drop

Setting	Factory setting	Range	Explanation
Temperature drop or Room temperature drop	0.0	0... 20 °C	Temperature drop of supply water, which can start due to weekly schedule, exception schedule, Home/Away switch, "Away" text message command or when selecting "Away" as the Home/Away control status from the controller (Inputs and outputs). If room temperature measurement has been taken into use, the temperature drop is given directly as a room temperature drop.
Temp.drop Weekly schedule			You can define a weekly schedule for temperature drops. More information on the weekly schedule can be found from the next page.
Temp.drop Exception schedule			Exception schedule is used for temperature drops which deviate from normal weekly schedule. The exception schedule overrides always the weekly schedule. More information can be found from the page 12.
Temperature drop status	No drop		The Home/Away control and time program can changes the temperature level. Status can be No drop, Away control, Time program or Away control/Time program.

Key words:

H1 Setting values

H1 Setting values:
Room temperature = 21.5°C/
Temperature drop = 3.0°C/

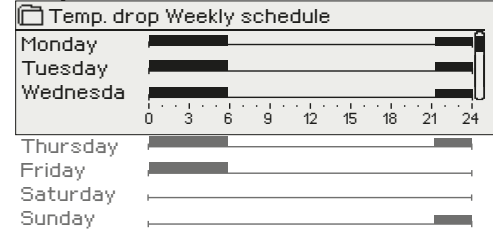
Send a message: H1 Settings.

The controller sends the main settings to your mobile phone.
Editing the setting values: write the new setting in place of the old setting and send a message back to the controller. The controller sends the setting as a return message.

3.3.1.1 Weekly schedule

H1 Control circuit -> H1 Setting values -> Temperature drop -> Temp. drop Weekly schedule

Graph view



Weekly programmes have a standard graph view as well as a change view showing the exact time when the new mode command will be executed. In the graph view, exceptions to normal temperature reductions are shown as bars.

Browsing a weekly schedule:

Turn the control knob to browse a weekly schedule. If you wish to see the exact switch times or you wish to change, delete or add switch times, press OK at any weekday.

Editing view

Time	Mode	M	T	W	T	F	S	S
21:00	Drop On	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
06:00	Drop Off	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
00:00	Add new	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

In this example, you can see a weekly temperature drop program. Temperature drop is on from 9 pm to 6 am from Monday to Friday.

Set switch time		Set state (=desired temp. level)		Select day(s)		Accept		
Time	Mode	M	T	W	T	F	S	S
21:00	Drop On	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
06:00	Drop Off	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
								OK

Adding a new temperature drop period:

1. Press OK at the "Add new" row.
2. Set the time, when the temperature drop is activated (set hours and minutes separately). Press OK to accept.
3. Press OK and then turn the control knob to select "Drop On". Press OK to accept.
4. Press OK at each weekday you wish to choose.
5. Press OK at the end of the row to accept the new time program.
6. Press OK at the "Add new" row.
7. Set the time, when the temperature drop goes off (set hours and minutes separately). Press OK to accept.
8. Press OK and then turn the control knob to select "Drop Off". Press OK to accept.
9. Press OK at each weekday you wish to choose.
10. Press OK at the end of the row to accept the new time program.
11. Press Esc to exit.

Editing a weekly schedule:

1. Turn the control knob to move to the value you wish to change and press OK.
2. Turn the control knob to make the time and temperature drop mode changes. Press OK to accept.
3. Press the OK button to change the day of the week.
4. Press Esc to exit.

Deleting a switch time:

- Turn the control knob to move to the switch time you wish to delete and press OK.
- Press OK at temperature mode and select "Delete switch time".
- Press OK at the end of the row.

Time	Mode	M	T	W	T	F	S	S
21:00	Drop On	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
06:00	Delete switch time	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	OK
00:00	Add new	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3.3.1.2 Exception schedule

H1 Control circuit -> H1 Setting values -> Temperature drop -> Temp.drop Exception schedule

Date	Time
Add new	
Date: 31.03.2026	Time: 11:30
Mode: Drop On	Repeat: No
Accept: Ready	

Date	Time
31.03.2026	11:30 Drop On
Add new	
Date: 14.04.2026	Time: 16:00
Mode: Automatic	Repeat: No
Accept: Ready	

Date	Time
31.03.2026	11:30 Drop On
14.04.2026	16:00 Automatic
Add new	

The picture shows an exception schedule program. Heat reduction is on from 31 March 2026, 11:30 to 14 April 2026, 16:00

NOTE! Remember to also set the end time for the holiday calendar program! When you set the date and time, the mode will change to "Automatic". In this case, the control returns back to the weekly schedule.

You can easily make changes that differ from normal routine use by using the holiday schedule. The date, time and mode to which heating will be changed in the period in question are entered in the holiday schedule. To switch from an Exception schedule to weekly schedule mode, select automatic mode.

Temperature drop by using Exception schedule:

1. Navigate to "Exception schedule" and press OK. The display will read "Add new." Press OK.
2. Press OK and set the start date for the temperature program, then the time and "Drop On" mode.
3. Select, if the exception schedule repeats or not. If you select repeat, it can be repeated every month same time or every year same time.
4. Accept the holiday schedule you created by pressing "Ready."
5. Navigate to "Add new" and press OK.
6. Press OK and set the end date for the temperature drop program, then the time. Select "Automatic" mode. If you chose earlier (paragraph 3) "repeat every year" or repeat every month", select now same way.
7. Accept the Exception schedule you created by pressing "Ready."

Temperature drop prevention:

The Exception schedule overrides the Weekly schedule. You can bypass the temperature drops for specific time with Exception schedule. Define the program as above (see steps 1-6), but set the mode to "Drop off" in step 2.

Deleting an activation time from an Exception schedule:

- Navigate to the row with the activation time you want to delete.
- Select "Delete switch time."
- Accept the deletion by pressing "Ready."

3.3.2 Service setting values


H1 Control circuit -> H1 Setting values -> H1 Service setting values



The access to the Service setting values requires entering the service code. The service settings are typically needed only when the controller is configured and taken in use.

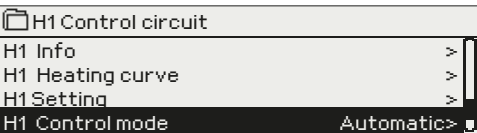
In addition to service settings, there are also other settings for configuration (navigate to "System settings" -> "Connections and configuration")

Setting	Factory setting	Range	Explanation
--- ACTUATOR CONTROL ---			
Actuator selection	3-point	3-point, 0(2)-10V, 10 - 0(2) V	3-point or voltage controlled actuators can be used for heating circuits.
Actuator running time open	150	5...500 s	The running time indicates how many seconds go by if the actuator.
Actuator running time close	150	5...500 s	runs a valve nonstop from a closed position to an open position.

Setting	Factory setting	Range	Explanation
--- TUNING VALUES---			
P-area	200	2...600 °C	Supply water temperature change at which the actuator runs the valve at 100%. Eg. If the supply water temperature changes 10 °C and the P area is 200 °C the position of the actuator changes 5 % ($10/200 \times 100 \% = 5 \%$).
I-time	50	10 ... 300 s	The deviation in the supply water temperature from the set value is corrected by P amount in I time. For example, if deviation is 10°C, P-range is 200°C and I time is 50 s, the motor will be run at 5 % for 50 seconds.
 D-time	0	0 ... 10 s	Regulation reaction speed up in the event of a temperature change. Beware of constant waver!
--- ALARM SETTINGS ---			
Supply water deviation alarm:			
Max. deviation from setting	10.0	2...100 °C	Amount of difference between measured supply water temperature and the supply water temperature set by the controller that causes an alarm when the deviation has continued for the return delay time. If the summer function is active, the setting for deviation alarm is 2 x defined setting (with default setting it's $2 \times 10.0 \text{ °C} = 20 \text{ °C}$).
Alarm delay	60	0...120 min	The alarm goes off if the deviation has lasted for the set time.
Return water low limit alarm:			
Alarm min limit	8.0	2...100 °C	The return water low limit alarm and return water compensation is activated when return water temperature has remained below the low limit for longer than the allowed delay time. The exit delay for low limit alarm is 5 seconds. (see p. 14)
Alarm delay	10	0...120 min	
--- MEASUREMENTS / BUS MEASUREMENTS ---			
Outdoor temp. measurement	In use	In use, In use (bus)	A outdoor temperature measurement can be read either from bus or through UI11 or plug connector.
H1 Room measurement	Not in use	Not in use, In use, In use (bus)	A room temperature measurement specific to H1 control circuit can be read either from bus or through UI14.
--- ROOM COMPENSATION ---			
Room compensation ratio	1.5	0...10	Coefficient used in applying the difference between room measurement and the room setting value to the supply water setting value. For example, if the room temperature is one degree below the set value, the supply water is increased by 1.5 degrees ($1.0 \text{ °C} \times 1.5 = 1.5 \text{ °C}$, floor heating system). In radiator heating system, 4.0 °C is typically used as the set value for room compensation. Alarm limits can be set for the room temperature read via the bus: by default, the lower limit is 1.0 °C and the upper limit is 50°C and fixed 0 min. alarm delay. If the alarm is activated, room compensation is disabled.
Minimum limit	-20.0	-50...+50	The minimum limit defines how much the compensation can decrease the supply water temperature.
Maximum limit	20.0	-50...+50	The maximum limit defines how much the compensation can increase the supply water temperature.
--- RETURN WATER COMPENSATION ---			
Return water compensation ratio	2.0	0 ... 10.0	If return water temperature falls below the setting value of the "Low limit alarm for return water" supply water temperature is raised by the value: amount of the deficit multiplied by the compensation ratio.
--- OTHER SETTINGS ---			
Outdoor temperature delay	2.0	0 ... 6.0 h	Amount of slowing of outdoor temperature measurement (time constant). Regulation of supply water is based on delayed measurement.
Room temp. measurement delay	0.5	0 ... 6.0 h	Amount of room temperature measurement delay (time constant). Different buildings react to temperature changes at different rates. This setting value can reduce the effect of the building on room regulation.
Summer function	Not in use/ In use	Not in use/ In use	If the summer function is in use, the valve closes in the summer when the outdoor temperature rises above "Summer function outdoor. limit".

3.4 Control mode

H1 Control circuit -> H1 Control mode

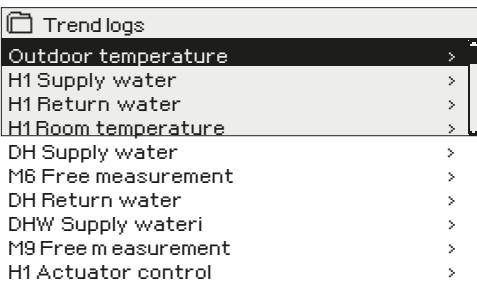
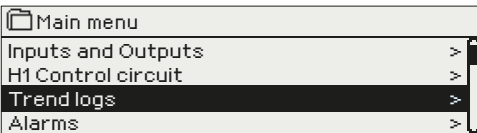


Automatic control is the mode that is used normally. You may change automatic control to manual control here, and drive the valve to the desired position.

Control mode	Explanation
Automatic	H21 controls the supply water temperature automatically according to the need for heating and possible time programs (weekly schedule and holiday calendar) or according to the home/away control.
Manual	<p>The actuator remains in the position defined in manual mode until the control mode changed to automatic.</p> <p>The actuators position in manual mode is changed with "Actuator manual control" –setting. If 3-state actuator is in use, the direction of the control of the valve is shown (open/close).If voltage controlled actuator is in use, the position of the valve is shown as percent value.</p>
Manual mech. (voltage controlled actuator)	When the control mode is manual mechanic, the supply voltage from H21 to actuator is cut and the position of the valve can be changed straight from the actuator.

5 TREND LOGS

Trend logs



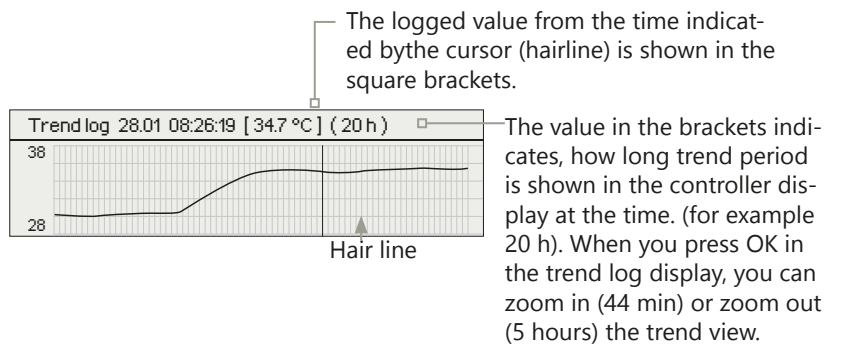
H21 controller automatically logs trend from the measurements. Select the measurement which log you want to view. The trend log will be shown in the controller's display. It's also possible to change the logging interval. By default, the trend log sampling interval for outdoor temperature is 600 s, for DHW Supply water 10 s and for other measurements 60 s.

Measurement interval

Measurement	Factory setting	Range	Attention!
Outdoor temperature	600 s	10 ... 600 s	The trend is available only with the voltage controlled actuators.
H1 Supply water	60 s	10 ... 600 s	
H1 Return water	60 s	10 ... 600 s	
H1 Room temp.	60 s	10 ... 600 s	
H1 Actuator control	60 s	10 ... 600 s	

A different sampling interval can be set for different measurements.

You can browse the trend log by turning the control knob.



6 ALARMS

Acknowledging alarms: press OK and the alarm sound will mute. If the reason for the alarm is still present, the exclamation mark in the top right will continue to blink.



! Sensor fault M2
PR 1 GROUP1
H1 Supply water temp. =10.2 °C
Received: 08.02 2025 02:27

Alarms

Alarms

Active alarms

Acknowledge all alarms

Alarm history

Reset alarm history

Alarms receivers

Enable

2

H21 can send an alarm for a number of different reasons. Information about the alarm is shown on the display. The alarm also sounds a beeping noise.

If the regulator has a number of unacknowledged alarms and you acknowledge the last one, the one before it will appear on the monitor.

When all active alarms have been acknowledged, the alarm window closes and the alarm sound stops.

You can also use ESC button. The alarm sound then stops and the alarm windows close when you press the Esc button once.

In the alarm menu of H21 device, you can check the active alarms and what alarms have been active. The number of active alarms will be shown in the right corner of the main view.

Sensor fault alarms and functionality in malfunction cases.

Input	Sensor type	Sensor	Alarm text	Operation when a sensor is defective	Entry delay	Exit delay	Alarm group	Alarm priority
M1	NTC-10	TMO	Sensor fault M1	The control system uses the value of the outdoor temp. at 0 °C.	10 s	5 s	1	2
M2	NTC-10	TMW/TMS	Sensor fault M2	H1 Valve remains in the position it was in before the sensor defect.	10 s	5 s	1	2
M3	NTC-10	TMW/TMS	Sensor fault M3	H1 Return water control is disabled.	10 s	5 s	1	2
M4	NTC-10	TMR	Sensor fault M4	H1 Room compensation is taken away of use.	10 s	5 s	1	2

Alarms

Alarms > Alarms



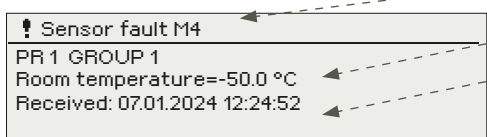
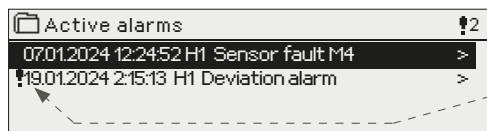
The disabling of alarms can be activated. If the alarms are disabled, the next symbol is shown in the main display.

The disabling is taken out of use in System settings -> Alarms: Disabled/ Enabled (requires a service code).

Active alarms

Alarms > Active alarms

Every active alarm is shown in a separate row, where you can see when the alarm has become active. Press OK to get more information about the alarm.



Active alarms

- An exclamation mark in front of the date shows that the alarm has not been acknowledged.
- The heading of the alarm view shows the reason for the alarm
- What location the alarm is coming from
- Time the alarm was received.

Text message use: Send message: Active alarms

The controller sends a message showing all active alarms. Message is informational.

Acknowledge all alarms

Alarms > Acknowledge all alarms

You can acknowledge all alarms by pressing OK.

Alarm history

Alarms > Alarm history

From alarms you can see the cause of the alarm, where the alarm has come from and when the alarm has become inactive. (e.g., 19.10.2023 at 10:11:42). The last 10 alarms can be seen in inactive alarms.

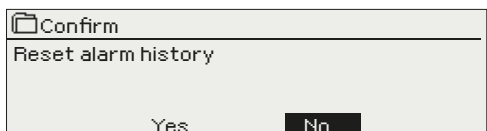
Alarm history

Text message use: Send message: Alarm history

The controller sends a message showing the last alarms. Message is informational.

Reset alarm history

Alarms > Reset alarm history



H21 requests confirmation before deleting alarm history.

Alarms receivers

Alarms -> Alarms receivers

A GSM modem can be connected to the H21 for alarm sending as a text message to the alarm receivers.

The alarm will be routed to defined alarm numbers (phone numbers 1-5). The alarm will be sent also to backup number (if defined), if the alarm isn't acknowledged within 5 minutes after its activated.).

Entering the telephone numbers:

1. Turn the control knob. Press OK to accept a number/sign.
2. Press OK to move to the next square.
Press Esc to return to the previous square. OK
3. Press OK for a number of seconds to accept the number.
4. Press Esc for a number of seconds to cancel.

Removal of the defined phone number:

You can delete the phone number one character at a time by pressing the

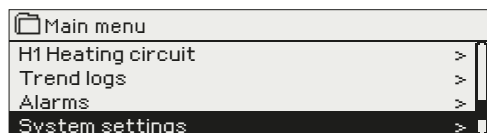


button.

Alarms receivers	
1. Phone number	>
2. Phone number	>
3. Phone number	>
4. Phone number	>
5. Phone number	>
Backup user	>

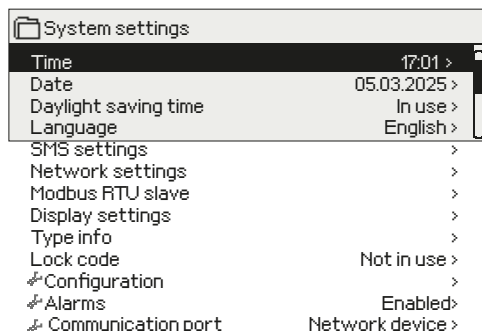
1. Phone number	
+ 3 5 8 4 0 8 4 0 0 0 0	
Approve: Press OK a number of seconds	
Cancel: Press ESC a number of seconds	

7 SYSTEM SETTINGS



System settings include date and time, language, SMS and network settings, display settings and device type information.

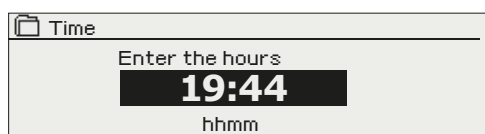
If you want to connect the H21 unit to an Ethernet network, you will need an M-Link adapter (additional equipment).



7.1 Setting date, time and language

Time

System settings -> Time



It is important that date and time are correct. The date and time are used e. g. in time programs (weekly schedule and holiday calendar) as well as alarm indication and routing.

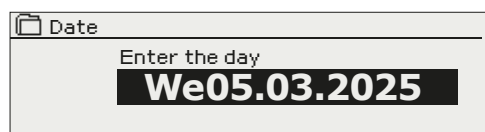
The H21 clock takes daylight savings and leap years into account automatically. The clock has a backup for power outages lasting at least day.

Hours and minutes can be set separately.

1. Set hours and press OK to accept.
2. Set minutes and press OK to accept.

Date

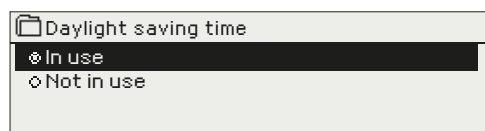
System settings -> Date



3. Set day and press OK to accept (name of weekday is updated automatically).
4. Set month and press OK to accept.
5. Set month and press OK to accept.

Daylight saving time

System settings -> Daylight saving time



The controller will automatically be switched to to daylight saving time and to standard time, if the selection "In use" is made.

Language

System settings -> Language



The language of the user interface can be change here.

System settings -> SMS settings

Setting	Explanation
Message center number:	A H21 device can identify the operator in use from the modem's SIM card.

SMS PIN: If the SIM card has PIN inquiry in use, H21 device asks you to enter the PIN (default 1234).

Signal strength: Signal strength is expressed with description: "Excellent", "Good", "Moderate", "Low", "Very low" and "No network". If signal strength indicates "No network," try changing the modem's location or use an additional antenna. If the signal strength is "Very low" you should also move the modem to another location to try to improve signal strength. If the unit displays "Initialisation failed," check that the SIM card is correctly installed.

SMS settings

SMS PIN	1234	>
Signal strength	Excellent	>
Modem status	Connected	>
SIM card status	Registered	>
Device ID		>
Modem fault alarm	In use	>

Mode	Explanation
Unregistered	The subscription is not valid.
Registered	The SIM card is ready to use
PIN error	Enter H21 controller the same PIN as as the GSM modem's SIM card PIN
PUK	SIM card is locked (PUK code).

Device ID

0 0 0 1

Approve: Press OK a number of seconds
Cancel: Press ESC a number of seconds

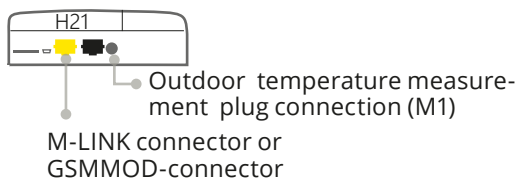
Device ID works as a password for SMS communication. When device ID is in use, it should be added in front of the keyword in every SMS (e.g. TC01 INPUTS).

If the modem fault alarm is activated, please check SIM-card's settings, network's availability and GSM-modem's state (for possible malfunctions). If the signal strength is weak, it's possible to add an external antenna for GSM-modem (optional accessory).

7.3 Network settings

If you want to connect the H21 unit to an Ethernet network, you will need an M-LINK (optional accessory). M-LINK is connected to RJ-45-I communication port located in the side of the H21. The network cable used (length max. 10 m) must be fully connected, ie all 4 pairs in the cable.

The network settings will appear in the menu once the communication port is configured to M-Link's use (see section 7.12 on p. 25). After the network settings are changed, H21 will reboot.



System settings	
Time	17:01
Date	05.03.2025
Language	English
SMS settings	>
Network settings	>
Modbus RTU Slave	>

Network settings	
DHCP	Off
Gateway-address	0.0.0.0
Subnet mask	0.0.0.0
IP address	0.0.0.0
Nameserver address	0.0.0.0
Update network settings	>

Modbus TCP/IP	>
SNMP	>
Access	Off
Access IP	0.0.0.0

NETWOK DEVICE	Connected
Device type	
Version	
Serial number	
WEB user interface	On

System settings > Network settings

The network settings are practically all M-LINK settings, but can also be controlled / set via the H21 controller display when the controller and M-LINK are connected.

There are two alternative ways to set the H21 device IP address and network settings:

1. IP address is retrieved via DHCP function. This requires that DHCP service is in use in the network and network cables have been connected.
2. IP address is set manually.

Setting the IP address via DHCP function:

1. Go to DHCP and press OK.
2. Select "On" and press OK to accept selection.
3. Select "Update network settings" and press OK to accept selection.
4. Wait approximately one minute.
5. If DHCP is "On", setting the IP address and other network settings was successful. The device now functions in the network. Otherwise, make sure the connections and the fact that the network has a DHCP server.

Setting the IP address manually:

1. Go to DHCP and press OK.
2. Select "Off" and press OK to accept selection. If DHCP function is on, manual changes in "Subnet mask", "Gateway address", "Name server address" and "IP address" will be ignored.
3. Request correct network settings (IP address, Gateway address, Subnet mask, Nameserver address) from the network administrator.
4. Select "Update network settings".

Network settings	
DHCP	Off
Gateway-address	0.0.0.0
Subnet mask	0.0.0.0
IP address	0.0.0.0
Nameserver address	0.0.0.0
Update network settings	>

Modbus TCP/IP	>
SNMP	>
Access	Off

NETWOK DEVICE	Connected
Device type	
Version	
Serial number	
WEB user interface	On

The M-LINK device includes the Ouman Access service, which provides a secure connection to automation devices via an Internet connection.

The access connection can use the internet connection already in the property or it can be through your own 3 / 4G modem.

Ouman sells 4G modems and data subscriptions to them. You can also get a subscription from the operator of your choice.

If you are connecting the H21 controller to a network using a 3 / 4G modem, turn on DHCP on the controller. You will automatically receive other network settings.

Modbus TCP/IP

System settings > Network settings -> Modbus TCP/IP

Modbus TCP/IP	
Modbus TCP port (internal registers)	502 >
Max connections	20 >
Idle timeout	300 >
Allowed address	0.0.0.0 >
Function active	On >

ModbusTCP/IP communication settings

Modbus TCP port (internal registers):

Port definition for Modbus TCP/IP -communication. The default port is 502.

Max connections:

It is possible to decrease server load by changing this setting that defines the maximum number of simultaneous connections from different IP addresses to the server.

Idle timeout:

This setting defines the time after which the server closes an inactive connection.

Allowed address:

It is possible to improve the information security of the system by taking permitted connection address into use. If the value is 0.0.0.0, connections to the server are permitted from any IP address. If you define one permitted connection address, connections to the server are not permitted from any other IP address.

Function active:

This selection either enables or disables the entire Modbus/TCP communication.

SNMP

System settings > Network settings -> SNMP

SNMP	
IP address	>
Function active	On >

SNMP:

SNMP function can be used to send notifications about alarms activating, inactivating and being acknowledged via SNMP protocol to a desired server.

IP address:

The IP address of the target server to which messages are sent.

Function active:

This selection either enables or disables the entire SNMP function.

If the Ouman Access is taken into use, the sent SNMP alarm message will include the Access IP-address. In this case, Access IP address must be entered as local IP-address in Ounet.

Access

System settings > Network settings-> Access

Network settings	
SNMP	>
Access	Off >
Access IP	0.0.0.0 >

NETWORK DEVICE	Active
Device type	
Version	
Serial number	
WEB user interface	On >

M-LINK supports Ouman Access-service which gives you a secure remote connection to the H21-device. With this setting you can activate the ACCESS-service in order to be able to use it. OUMAN ACCESS- service is "off" by default in H21.

The H21 device will be connected to a C port of M-LINK device or as a slave device to the Modbus RTU bus. After that, you have to activate the ACCESS service from the device (Access "on").

If the controller is on the M-LINK RTU bus and the C-bus is not in use, then the controller display will not be able to control anything from the M-LINK network plug but will be all tasks directly through the M-LINK's WEB UI.

OUMAN ACCESS- device can be connected to LAN if following conditions are fulfilled:

1. LAN is routed via Internet

The Access service operates on the Internet so the Access service is not available if the device is not connected to the Internet. The Access device examines the availability of Internet connection by sending a Ping packet to the Internet server at 3-minute intervals. The network must allow the ICMP outwards from any port and the receipt of the reply message to the same port.

2. The VPN protocol used by Access service outwards is not blocked

The Access service is based on the VPN connection which the Access device creates to the Access server.

The network must allow the UDP outwards from any port to the port 1194 and the receipt of the reply message to this port.

7.4 Modbus RTU slave

System settings -> Modbus RTU Slave

Modbus RTU slave

Modbus address 1 >

Baud rate 9600 >

Other settings >

Other settings

Data bits 8 >

Stop bits 1 >

Parity No parity >

Ouman H21 can be connected as a slave device to Modbus RTU bus (Modbus RTU slave). Note that there must not be several devices with the same address in the bus. The communication baudrate must be the same in every device in the same bus.

All the Modbus RTU –communication settings can be found from the Modbus RTU slave menu.

7.5 Display settings

System settings -> Display settings

Display settings

Display version --

Contrast 75 >

You can adjust contrast. If you wish the display to be brighter, set a smaller numerical value. The setting range is 50... 100. The display changes after you have confirmed the setting change.

7.6 Type information

System settings -> Type information

Type information

Serial number xxxxxx

H21 x.x.x

Ouman Ouflex -

Display -

Type information shows the hardware configuration and the software versions that have been used to create the application. This information is useful especially in case of maintenance or upgrade.

7.7 Lock code

System settings->Lock code

System settings

Display settings >

Type information >

Lock code Not in use >

Configuration >

When lock code is taken in use, it's not possible to change any settings without entering lock code. It is recommended that you take lock code into use if the device is located so that anyone could reach it and change settings. Locking the device and changing the lock code prevents unauthorized use of the device.

Lock code function	Explanation
Not in use	You can read H21 device information and change settings.
In use	You can read H21 device information but you can not change settings without entering the lock code. The factory setting of lock code is 0000. If you take lock code into use, change the code for security reasons.

System settings > Change lock code

Change lock code

0 0 0 0

Approve: Press OK for a number of seconds

Cancel: Press ESC for a number of seconds

NOTE! When you enter a locking code when changing the default, the code will not be required again until the unit has been untouched for 10 minutes, when the unit goes into hibernation mode. You can also place the unit in hibernation mode by pressing the ESC button for a long period of time

If you have taken lock code into use, you may change the code. The factory setting of lock code is 0000.

1. H21 device asks you to enter the current code. The factory setting of lock code is 0000.
2. Turn the control knob and press OK to accept each number. Press ESC to return to the previous square.
3. Press OK for a number of seconds to accept the code. Press ESC for a number of seconds to cancel.

7.8 Restore factory settings

System settings	
Lock code	Not in use >
Restore factory settings	>
Restore backup	>
Create backup	>

When you return the factory settings, the controller takes into use those control circuits, which were in use before factory reset. The restoring factory settings is done in System settings by pressing the OK-button down for an extended period of time (Backup-menu appears to System settings).

7.9 Create backup and Restore backup

Create backup

Create backup	
To the device memory	>
To the memory card	>

Backup is done in System settings by pressing the OK-button down for an extended period of time (Backup-menu appears to System settings).

Create a backup, when H21 has been configured and the device-specific settings have been set.

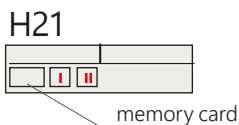
If desired, also the factory settings can be restored to the device. All the parameters which are saved in the non-volatile memory will be included in the backup. Such parameters are e.g. all the setting values and time programs. The backup can be saved to the internal memory or to micro SD memory card. Memory card backups can be copied from one device to another.

Restore backup

Restore backup	
From the device internal memory	>
From the memory card	>

Restoring backup is done in System settings by pressing the OK-button down for an extended period of time (Backup-menu appears to System settings). If you created a backup, you can restore the backup by pressing OK. You can restore the backup from the memory card or from the internal memory.

Software updates

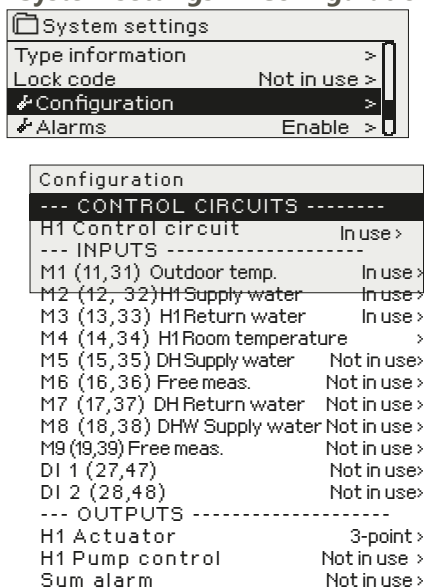


It is recommended to create a backup of the system before software update. The software update is done with following steps:

1. Insert microSD memory card which includes new software to controller
2. H21 asks: "Would you like to restart device?"
3. Select: "Yes"
4. H21 reboot to start the update of the new software. The updating of the software takes few minutes.

7.10 Configuration

System settings -> Configuration



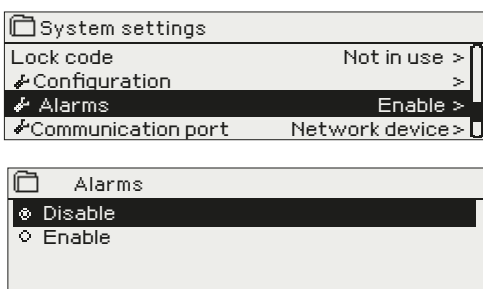
In Configuration menu the heating circuits and the inputs and outputs are configured and taken in use. The service code is needed for the access to the Configuration menu.

The minimum and maximum alarm limits and entry delay can be defined for every **input**. The default values are: minimum limit -51 °C, maximum limit 131°C and entry delay 1 min.

It's possible to use digital inputs for Home/Away switch or for alarm purposes (open/close). Note! It's possible to use Home/Away –feature without physical Home/Away switch. The change of the state can be done from the controller's user interface (Inputs and outputs -> Home/Away control) or with SMS (keywords HOME and AWAY). (more information see page 27).

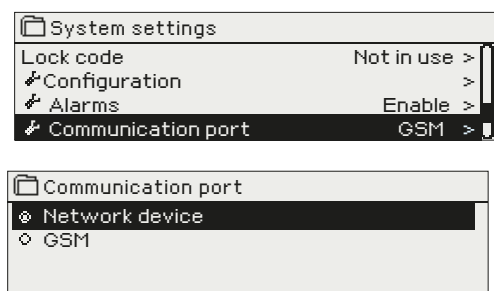
Outputs: The activation of the actuator, pump control and sum alarm takes place here. You can select the actuator type and change the actuator running time. You can also change the control of the actuator or pump from automatic to manual if you wish. When the function is in manual operation, the image of the palm appears on the controller screen at the beginning of the function line.

7.11 Disable/enable alarms



-When alarms are enabled in H21, the alarm signal goes on and information of the alarm is shown in user interface if alarm activates. It's possible to disable all the alarms if needed (e.g. for installation or service).

7.12 Communication port



A GSM-modem or network device (M-LINK adapter) can be connected to H21's communication port. M-LINK provides Modbus TCP/IP interface to H21.

GSM-modem enables SMS-communication to H21 and sending alarm messages to mobile phone.

If you change the setting, the controller boots and starts with the new setting.

8 CONFIGURATION SELECTIONS

Language

Change the language of the user interface if you wish.

Language

English/ English

Suomi / Finnish

Svenska/Swedish

Eesti / Estonian

Français/ French

Deutsch/German

norsk/Norwegian

Čeština/Czech

Restore backup

The latest backup can be restored later if necessary. You can restore the backup you saved from the memory card or internal memory.

Restore backup

From the device internal memory >



From the memory card >

Select inputs

X Check the functions on the screen that have been initialised.

Connection place	Alternative measurement options	Setting values, factory setting (setting range)	Alarm setting values, factory setting (setting range)
INPUTS:			
M 1 (11,31)	<input type="checkbox"/> Outdoor temperature <input type="checkbox"/> Outdoor temp. from bus	Outdoor temperature delay 2.0 h (0...6 h) Manual control option (Inputs and outputs)	
M 2 (12,32)	<input type="checkbox"/> H1 Supply water		
M 3 (13,33)	<input type="checkbox"/> H1 Return water	Return water compensation ratio 2.0 (0...10)	
M 4 (14,34)	<input type="checkbox"/> H1 Room temperature <input type="checkbox"/> H1 Room temp. from bus	Room temp. measurement delay 0.5 h (0...6 h) Room compensation ratio 1.5 (0...10)	
M 5 (15,35)	<input type="checkbox"/> DH Supply water temp.	Informative measurement	
M 6 (16,36)	<input type="checkbox"/> Free meas.	Informative measurement Rename: _____	
M 7 (17,37)	<input type="checkbox"/> DH Return water temp.	Rename: _____	General alarm: Alarm min limit -51°C (-51°C ... 131 °C) Alarm max limit 131°C (-51°C ... 131 °C) Alarm delay 1 min (0...120)
M 8 (18,38)	<input type="checkbox"/> DHW Supply water	Informative measurement Rename: _____	General alarm: Alarm min limit -51°C (-51°C ... 131 °C) Alarm max limit 131°C (-51°C ... 131 °C) Alarm delay 1 min (0...120)
M 9 (19,39)	<input type="checkbox"/> Free measurement	Informative measurement Rename: _____	
DI 1 (27,47)	<input type="checkbox"/> Alarm Normally open <input type="checkbox"/> Alarm Normally closed <input type="checkbox"/> Home/Away switch	Alarm, Name _____	Switch alarm Alarm delay 1 min (0...120)
DI 2 (28,48)	<input type="checkbox"/> Alarm Normally open <input type="checkbox"/> Alarm Normally closed <input type="checkbox"/> Home/Away switch	Alarm, Name _____	Switch alarm Alarm delay 1 min (0...120)

Select outputs

OUTPUTS:			
Control	Selection	Setting	Connection
<input type="checkbox"/> H1 Actuator	<input type="checkbox"/> 3-point	Running time open 150 s (5...500 s) Running time closed 150 s (5...500 s)	57 Open (TR 3) 67  58 Closed (TR 4)
	<input type="checkbox"/> 0...10 V <input type="checkbox"/> 2...10 V <input type="checkbox"/> 10...0 V <input type="checkbox"/> 10...2 V	Running time open 150 s (5...500 s)	57 H1 Actuator 24 VAC 67  68 Voltage control (Y2)
<input type="checkbox"/> H1 Pump contro (P2/S2)		The display shows the pump control mode: on/off. By pressing OK, you can change the pump control to manual control. If the manual control is selected, the hand image appears in the beginning of the line Pump control.	84, 85 RE2
<input type="checkbox"/> Sum alarm (24 VAC)	<input type="checkbox"/> TR2 <input type="checkbox"/> TR4 <input type="checkbox"/> TR6		56,65 TR 2 58,67 TR 4 60,69 TR 6

Take selections into use

When you have made the selections of inputs and outputs, go to the line "Take selections into use". Press OK.

TEXT MESSAGE QUICK GUIDE

If a GSM modem is connected to the H21 you can communicate with the controller by text message using command words.

Send the following text message to the controller: **KEY WORDS**.

You can send the text message question mark to the controller to get a list of key words. If the controller has a device ID in use, always write the device ID in front of the key word (example. Ou01 KEY WORDS or Ou01 ?). Capital and small letters are different characters in the device ID!

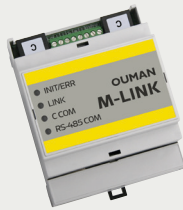
The controller sends a list of key words as a text message that gives you information about the controllers' function. The key word is separated by a /. You can write the key word using capital or small letters. **Write only one key word/message.**

Key word	Explanation
? or Key words	Send the text message question mark or word "Key word". Reply messages show all key words for the controller.
Home	H21 goes into "Home" mode.
Away	H21 goes into "Away" mode.
Inputs	The most important measurement information and state of the input is shown in the reply message.
Outputs	The state of actuators and pumps controls and sum alarm is shown in the reply message.
H1 Info	The reply message shows the computational setting value of supply water. Data are informational.
H1 Setting values	The room temperature and temperature drop setting values are shown in the reply message. You can change the setting values. Send a changed message back to the controller, and it will make the change to the setting value and send you another message showing the changes to the setting values.
H1 Heating curve	you can set temperatures for supply water for 5 outdoor temperatures. Of the outdoor temperatures two are fixed values (-20 and +20°C). You can change the three outdoor temperature setting values between these. You can also change the minimum and maximum limits of supply water.
Active alarms	The reply message will show all active alarms.
Alarm history	The reply message will show information about the last alarms.
Type info	The reply message will show information about the device and software.

Attention! If the controller has a device ID in use, always write the device ID in front of the key word.

OPTIONAL EQUIPMENTS

M-LINK



Adapter for H21 for networking. If M-LINK adapter is taken in use in H21, it's not possible to use GSM-mode simultaneously.

Modbus TCP/IP interface to H21 device.

- Integrated Ouman Access-connection
- Modbus TCP/IP
- Modbus TCP/IP ↔ RTU Gateway
- SNMP alarm transfer

If you change a point from M-Link's WEB UI to manual control, the controller is not necessarily informed that the point is manually controlled. Remember to return the function to automatic control.

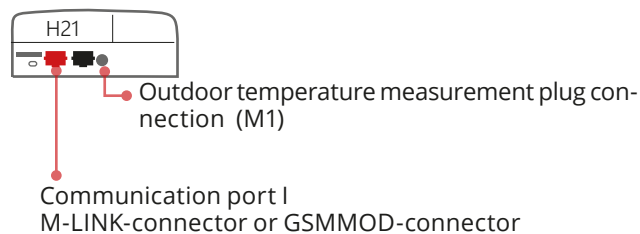
GSMMOD

By connecting the modem to the H21 regulator, you can communicate with the regulator text messages and pass this information on alarms to your mobile via SMS.

If M-LINK adapter is taken in use in H21, it's not possible to use GSM-mode simultaneously.

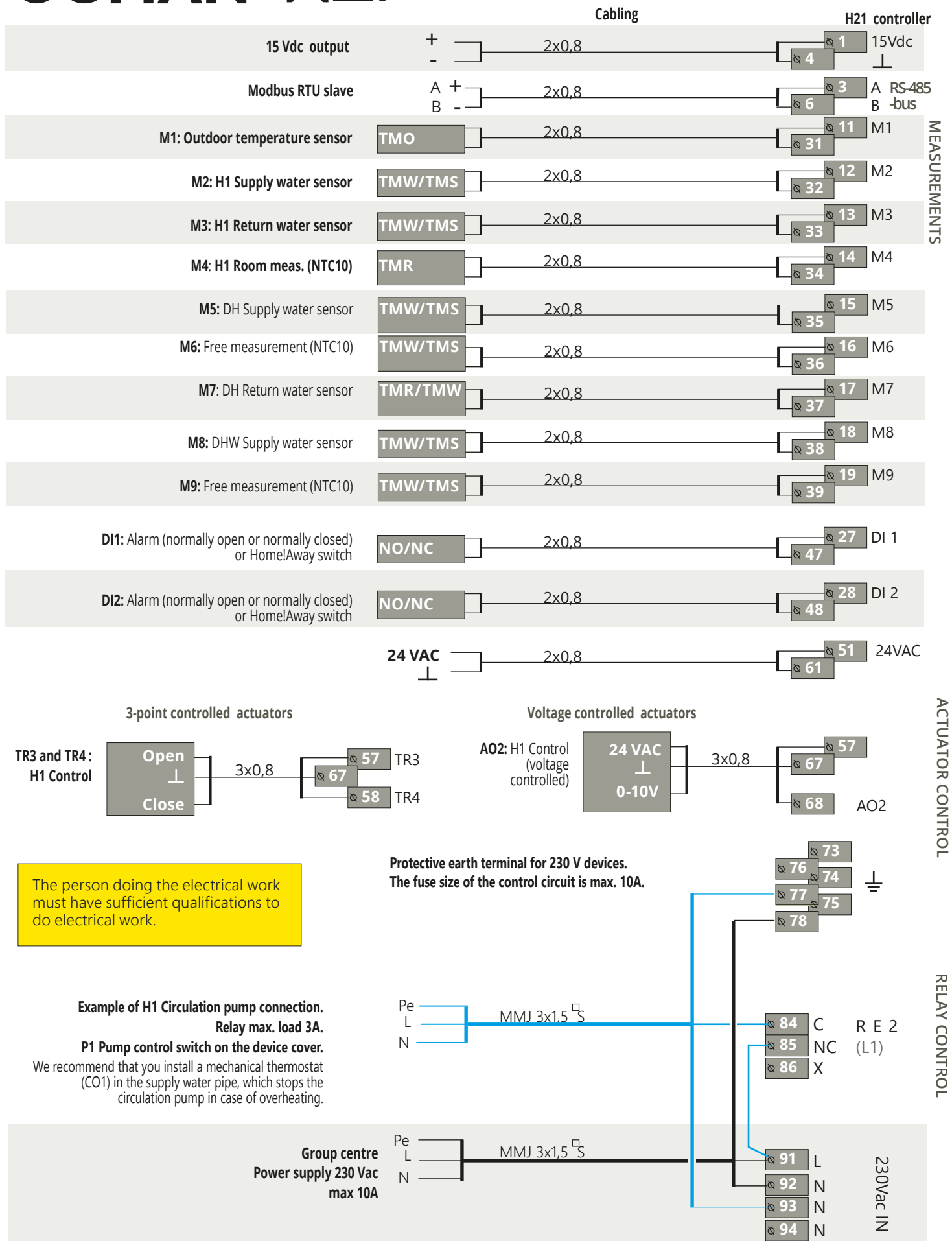
The modem has a fixed antenna that can be changed to an external antenna with a 2,5m cord (optional equipment) if needed. The modem's indicator light shows what mode it is in.

Operating voltage for the GSM-modem can be taken from the external power supply. The GSM-modem is connected to H21's communication port I.



C01A

In floor heating solutions it is important to make sure that excessively hot water which could damage structures or surfaces doesn't ever get into the network. A mechanical thermostat should be installed on a supply water pipe which stops the circulation pump in case of overheating. Set the thermostat at 40 ... 45 °C. Set the H21 regulator's maximum limit between +35 ... +40 °C and the minimum limit between +20 ... +25 °C.



PRODUCT INFORMATION AND WARRANTY

Product:	Controller for a one circuit
Manufacturer:	Ouman Oy Linnunrata 14 FI-90440 Kempele FINLAND tel. +358 424 840 1 www.ouman.fi
Product name:	Ouman H21
Models:	Ouman H21 8M
Version:	1.0
Valid:	2025/03

It is possible that the regulator has been updated later.
In the event of a fault, check the current information from the controller
(System settings -> Type information).


There is a type label on the end of the device

HW version

Product name — XXXXXXXXXXXXXXXX

Software version — SW: X.X.X HW: X.X


Serial number — 00000000

Bar code — 

Made in Finland

20xx/xx

Year/month of manufacture



WARRANTY

The seller provides a 24-month warranty for the quality of the materials and workmanship of all delivered goods. The warranty period begins on the date of purchase. In the event that material or workmanship defects are detected and the goods are sent, without delay or no later than by the end of the warranty period, back to the seller, the seller agrees to address the defect at their own discretion either by repairing the damaged goods or by delivering a new, defect-free goods, free of charge, to the buyer.

The buyer is responsible for the costs resulting from delivering the goods to the seller for warranty repairs, while the seller is responsible for the costs resulting from returning the goods to the buyer.

The warranty shall not cover damages resulting from accidents, lightning, floods or other natural events, normal wear and tear, inappropriate, negligent or unusual use of the goods, overloading, incorrect maintenance, or reconstruction, alteration and installation work which is not carried out by the seller (or their authorized representative).

The buyer shall be responsible for selecting material of equipment susceptible to corrosion, unless other agreements are signed. In the event that the seller alters the structure of their equipment, they shall not be obligated to make similar changes to previously procured equipment. The validity of the warranty requires that the buyer has fulfilled their contractual obligations related to the delivery.

The seller shall provide a new warranty for goods replaced or repaired under the original warranty. However, the new warranty shall only be valid until the expiration of the warranty period of the original goods. For any repairs not covered by the warranty shall be subject to a 3-month maintenance warranty covering the material and workmanship.

INDEX

- Access 21
- Active alarms 4, 16, 27
- Alarm groups 17
- Alarm history 16, 27
- Alarm setting values 17
- Alarms 4, 16-17, 27
- Automatic control 14
- Away control 7, 25, 27

- Backup/ restore 23
- Basic view 4

- Calculated supply water temperature 8
- Changing locking code 22
- Compensation functions 8, 13, 25
- Configuration 25
- Connection guide 29
- Contrast 22
- Control mode 14

- Date setting 18
- Daylight saving time 18
- Delayed outdoor temp. measurement 8, 25
- Delayed room temp. measurement 8, 25
- Device ID 19
- Display settings 22
- Disposal 31

- GSM-modem 19, 20, 28, 29

- Heating control circuits 8-14
- Heating curves 9
- Holiday schedule (Exception schedule) 12
- Home-Away-control 7, 27
- Home/Away switch 25

- IP-address 20

- Key words 27

- Labelling 19
- Language selection 18
- Locking code 22

- Manual use 14
- Measurements 7, 8
- M-LINK 20, 286
- Modbus RTU slave 22
- Modbus TCP/IP settings 21
- Modem connection 28
- Modem fault alarm 19
- Modem status 19

- Network settings 20-21

- Outdoor temperature 7, 25, 29
- Outdoor temperature delay 8, 25

- PIN 19
- Product disposal 31
- Product information 30
- Protection class 32

- Restory factory settings 23
- Return water compensation 8, 13, 25
- Return water temperature 7, 25, 29
- Room compensation 8, 13, 25
- Room temperature delay 8, 25
- Room temperature setting 10

- Sensor fault alarms 15
- Setting values 10, 25
- Signal strength 19
- SIM card 19
- SMS settings 19
- SNMP settings 21
- Summer function 10, 13
- Supply water info 8
- Supply water temp. max limit 8, 9
- Supply water temp. min limit 8, 9
- Supply water temperature 8
- Supply water temperature alarm limits 13, 17
- System settings 18-24

- Technical information 32
- Temperature drop 10-12
- Textmessage communication 27
- Time programs 11-12
- Time setting 18
- Trend 14
- Trend log sampling interval 14
- Tuning values 13
- Type information 22, 30

- Warranty 30
- Weekly schedule 11









Product disposal

The enclosed marking on the additional material of the product indicates that this product must not be disposed of together with household waste at the end of its life span. The product must be processed separately from other waste to prevent damage caused by uncontrolled waste disposal to the environment and the health of fellow human beings. The users must contact the retailer responsible for having sold the product, the supplier or a local environmental authority, who will provide additional information on safe recycling opportunities of the product. This product must not be disposed of together with other commercial waste.



TECHNICAL INFORMATION

Dimensions	width 230 mm, height 160 mm, depth 60 mm
Weight	1.3 kg
Protection class	IP 41
Operating temperature	0 °C...+50 °C
Storing temperature	-20 °C...+70 °C
Power supply L (91), N (92)	
Operating voltage	230 Vac / 200 mA
The internal 24 V power source, total load capacity of max.	1A/23 VA
Supply cable fuse	max 10A
Measurements inputs:	
Sensor measurements (inputs 11-19)	NTC10-element: $\pm 0,2$ °C between -50 °C...+70 °C Also sensor tolerances and the effect of cables must be considered when calculating total accuracy. Measurement M1 can be connected also from outside of the casing by a plug-connector.
Digital inputs (27, 28)	Contact voltage 15 Vdc, switching current 5 mA Transfer resistance max. 250 Ω (closed), min. 350 Ω (open).
Analog outputs (68)	Output voltage range 0...10 V Output current max. 7mA
24 VAC output (51)	Total current of 24 VAC output and triac-outputs max. 1A.
Pump control contacts (84,85)	Contacts for circulation pump Pumps are controlled by a switch on the top of the H21 device. Relay max. load 3A.
Protective earth terminal (73-78)	Protective earth terminal block for 230V devices. Control circuit fuse max. 10A
Control outputs (51)	24 VAC -control output
Triac (55...60)	Total current of triac-outputs and 24 VAC output max. 1A.
Data transfer connections	
RS-485-bus A+ (3) and B- (6)	Unisolated, supported protocols Modbus-RTU.
Options	
M-LINK	M-LINK adapter provides Modbus TCP / IP interface for H21 device.
GSMMOD	By connecting the GSM modem to the H21, you can communicate with the text messages to device and receive alarms to GSM phone.
<div>  <p>Ouman products do not contain harmful substances defined in the REACH regulation, excluding the products that are listed on the website behind the attached QR code.</p> </div> <div>  <p>CE Declaration of Conformity</p> </div> <div>   </div> <div>  </div> <div>  </div>	

We reserve the right to make changes to our products without a special notice.

XM1674A_H21 User manual_ENG_V._20250314